HEARTLAND FUNERAL SERVICES

PRE-ARRANGEMENT GUIDE

Plan Ahead with Confidence

Pre-arranging your funeral or cremation lets you make important choices in advance, lock in eligible current prices and give your family peace of mind.

Heartland Funeral Services provides clear guidance and personalized care throughout Innisfail, Olds, Didsbury, Sundre and surrounding Central Alberta communities.

Questions or topics to discuss:

WHY PRE-ARRANGE?

Planning ahead can help you:

- Record your wishes
- Lock in eligible current prices through a prepaid arrangement
- Reduce financial uncertainty for your family
- Ease the emotional and practical burden later
- Review burial, cremation and ceremony options
- Make changes as your needs or wishes change

You do not need to make every decision at once. Your funeral director will guide you through the options at your own pace.

Notes:

YOUR PREFERENCES

Personal Information

Provide only the information you are comfortable recording now. Your funeral director can help complete any required details later.

Full legal name: _____

Preferred name: _____

Date and place of birth: _____

Address and contact information: _____

Spouse or partner: _____

Children or other family information: _____

Next of kin: _____

Executor or personal representative: _____

Religious, cultural or spiritual preferences: _____

Important contacts or organizations: _____

Additional notes:

Funeral or Cremation Services

- Burial
- Cremation
- Traditional funeral service
- Memorial service
- Celebration of life
- Private family gathering

- Graveside or committal service
- Service at Heartland
- Service at another location
- No formal ceremony

Preferred service details:

Final Disposition

- Cemetery burial
- Cremation and cemetery placement
- Urn kept by the family
- Scattering of cremated remains
- Green burial
- Repatriation

Preferred cemetery, location or destination:

Ceremony and Merchandise

You may discuss music, readings, speakers, photographs, reception arrangements, caskets, urns and other memorial items with your funeral director.

Preferences or notes:

COSTS AND PREPAYMENT

Your funeral director will prepare a clear written estimate based on the services and merchandise you choose.

CMS professional service plans start at **$1,260 for basic cremation without a ceremony.** Merchandise, disbursements and selected services may be additional.

Lock In Eligible Current Prices

CMS members may prepay through TruStage. A prepaid arrangement can help protect against future price increases for eligible services and merchandise, subject to the terms of the agreement.

Prepaying may provide:

- Greater certainty about future funeral costs
- Protection from making financial decisions during a difficult time
- Peace of mind that your wishes and funding are documented
- Clearer guidance for your family when the time comes

Before signing, ask your funeral director:

- Which costs are guaranteed
- Which costs may change
- How payments are made
- How funds are held
- What happens if you move or change your plans
- What cancellation or transfer options apply

Written estimate: $_____

Prepaid amount: $_____

Questions about costs or prepayment:

DOCUMENTS TO CONSIDER

You may wish to gather or note the location of:

- Identification
- Birth certificate
- Marriage or divorce documents
- Insurance information
- Cemetery or cremation records

- Will and estate documents
- Military records
- Pension or benefit information
- Important family and advisor contacts

Location of important documents:

SHARING YOUR WISHES

Consider sharing your plan with:

- Immediate family
- Executor or personal representative
- Financial or insurance advisor
- Trusted friend
- Anyone responsible for carrying out your wishes

People who have received a copy or been informed:

REVIEWING YOUR PLAN

Review your arrangement if your family, finances, residence or wishes change.

Date plan last reviewed: _____

Changes to discuss:

PRE-ARRANGEMENT CHECKLIST

- Record your basic personal information
- Choose burial, cremation or another option
- Discuss ceremony preferences

- Review merchandise options
- Request a written estimate
- Ask which prices can be locked in
- Review TruStage prepayment options
- Share your wishes with someone you trust
- Keep your plan in an accessible location

FREQUENTLY ASKED QUESTIONS

Do I have to prepay?

No. You may record your wishes without prepaying. Prepayment may help lock in eligible current prices and provide additional peace of mind.

Do I have to make every decision now?

No. You can make a general plan and add details later.

Can I change my arrangement?

In many cases, yes. Contact Heartland to review changes and confirm how they may affect your estimate or prepaid agreement.

Can I plan a cremation without a ceremony?

Yes. CMS professional service plans start at **$1,260 for basic cremation without a ceremony.** Merchandise, disbursements and selected services may be additional.

What happens if I move?

Contact Heartland. Your funeral director can explain how moving may affect your arrangement and prepaid agreement.

How will my information be used?

Your information helps document your wishes, prepare estimates and agreements, and assist with funeral, cremation, burial and required documentation.

OUR COMMITMENT

Pre-arrangement is about making things easier for the people you love. Heartland will help you understand your options, plan at your own pace and make informed decisions about costs and services.

A prepaid arrangement may help protect eligible current prices and provide peace of mind for you and your family.

BOOK AN APPOINTMENT

Contact your nearest Heartland Funeral Services location to begin.

Website: heartlandfuneralservices.com

Innisfail: 403-227-0006
Olds: 403-507-8610
Didsbury: 403-335-4773
Sundre: 403-638-4393

LOCATIONS

INNISFAIL

4415 49 Street
Innisfail, Alberta
403-227-0006

OLDS

5226 46 Street
Olds, Alberta
403-507-8610

DIDSBURY

1413 21 Avenue
Didsbury, Alberta
403-335-4773

SUNDRE

2A, 102 2 Street
Sundre, Alberta
403-638-4393

Heartland Funeral Services serves Innisfail, Olds, Didsbury, Sundre and surrounding Central Alberta communities.

NOTES

Heartland Funeral Services

Lock in eligible current prices. Plan with confidence. Give your family peace of mind.